

## SER 260: Supervision and Leadership in Human Services

This course is designed for current and potential supervisors, specifically in human services settings. Students gain a deeper understanding of self, strengthen time management and conflict management skills, assess different forms of leadership and supervision in human services settings, develop a strong knowledge base of how each human services supervisor fits into the organization, learn how to supervise within a team to better meet responsibilities to the agency, and understand the team process as an integral part of agency dynamics. Pre or co-requisite: SER 291 or permission of the program director. Three lecture hours per week.

## Course Student Learning Outcomes

Students will exhibit the necessary skills and knowledge to be in an effective supervisor position in human services. SER 60 is intended to supplement and enhance the existing human service experience.

Credits: 3

**Program:** Human Services

1 2024-25 Catalog